



KARACHI CUSTOMS AGENTS ASSOCIATION

کراچی کسٹمز ایجنٹس ایسوسی ایشن

Ref # KCAA-334/2018-2019

Dated 25th Feb - 2019

General Notice

Dear Members,

The Karachi Customs Agents Association (KCAA) is facilitating the World Bank Group (WBG) in conducting a survey regarding traders' and custom agents' views about the customs clearance processes in Pakistan. This survey will be used to understand the relations between companies and Pakistan customs, and will be one of the tools used to ultimately improve the business climate and facilitation of trade in Pakistan.

We are reaching out to you for your participation in this survey owing to your experience in Pakistan's trade network. Your feedback is of utmost importance as it would enable a further improvement in the trade and customs experience in the country.

In order to ensure anonymity and confidentiality, the WBG has commissioned **Gallup Pakistan**, an independent market research organization, to carry out this study. Gallup will be contacting you in the next few weeks to arrange an in-person interview at your convenience. At this time, you can ask any question you may have regarding the survey.

As per undertaking submitted by the World Bank Group all the information you provide is kept strictly confidential and will only be used in aggregate form. We would request your active participation and support.

Thanks & Best Regards,


Arshad Khurshid
General Secretary
Karachi Customs Agents Association